

CLAS12 Slow Controls Operations Manual - v2.7

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I. Overview

The operator interface for the Hall B controls systems is based on Control System Studio (also called CS-Studio or CSS) and allows access to all the necessary EPICS tools from a single application. This system is accessible by user `clasrun` directly from all `c1onpc##` desktop computers in the Hall B Counting Room for shift workers (for remote access, see Section IX).

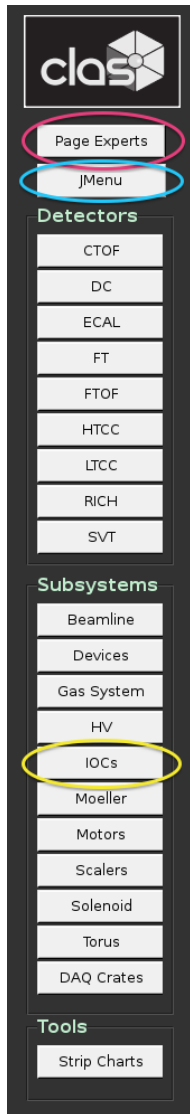


FIG. 1: The main menu.

To start the control system with only the main menu as shown in Figure 1, in a terminal run:

```
clascss
```

This menu should normally already be open on all the necessary desktops in the counting house. The top portion of the menu is for specific detectors, while the bottom portion is for more general subsystems, and the most important parts for shift workers are described in the following sections.

II. Alarms

The user interface for the alarm handling system also runs in CS-Studio and includes visual and audible alarms. Generally, `c1onpc17` (with the two high monitors near the windowed doors) should always be running a full screen alarm handler. To start the control system with the full alarm handler, in a terminal run:

```
clascss-alarm
```

The resulting window is shown in Figure 2 and contains the following sections:

1. Top Left: the *Area Panel*, an overview of the global alarm system status. The color of the areas reflects the most severe alarm in that area.
2. Bottom Left: the *Alarm Tree*, a hierarchical view of all alarm settings.
3. Bottom Right: the *Alarm Table* (see also Figure 3), containing a list of current alarms that need to be addressed and a separate list of already acknowledged alarms.

When an alarm triggers, it will enter the *Alarm Table* and its color will change according to its severity. The annunciator (running on `c1onpc17`) will also audibly announce any new alarms or a count of currently active alarms.

The screenshot displays the 'BPMs Alarm Settings' interface. The main window is titled 'BPMs Alarm Settings' and contains a table of 'Beam Current/Position' settings. The table has columns for Channel, Value, LOLO, LO, HI, HIHI, LOLO, LO, HI, and HIHI. The table lists various channels such as 2C21A Current, 2C21A X-Position, 2C21A Y-Position, 2C24A Current, 2C24A X-Position, 2C24A Y-Position, 2H01 Current, 2H01 X-Position, 2H01 Y-Position, 2H05 Current, 2H05 X-Position, 2H05 Y-Position, and Feraday Cup Current. The 'Alarm Table' at the bottom shows three current alarms, all of which are 'MAJOR' severity and 'HIHI_ALARM' status. The first alarm is 'B_DET_DC_LV_SEC2_R3a' with a description 'MAJOR alarm: DC LV Voltage S2 R3'. The second is 'B_DET_DC_LV_SEC2_R2a' with a description 'MAJOR alarm: DC LV Voltage S2 R2'. The third is 'B_DET_DC_LV_SEC2_R1a' with a description 'MAJOR alarm: DC LV Voltage S2 R1'. The 'Alarm Table' also shows a section for 'Acknowledged Alarms (0)' which is currently empty.

FIG. 2: The alarm handling screen.

By right-clicking on an alarm in the *Alarm Table*, a dropdown menu of actions is accessible (see Figure 4). This dropdown list contains access to a *Guidance* screen with instructions that should be read and followed on how to deal with the specific alarm.

The next step is to acknowledge the alarm using the *Acknowledge* option in the dropdown menu, which will silence the alarm and move it to the *Acknowledged Alarms* section until it is no longer in an alarm state.

For many alarms there is also an option in the dropdown menu starting with *Open* that will open a screen necessary to address the specific alarm using the information from the *Guidance* screen.

| PV | Description | Alarm Time | Current Sev | Current Sta | Alarm Seve | Alarm Statt | Alarm Value |
|--------------------|---|-------------------------|-------------|-------------|------------|-------------|-------------|
| B_SYS_HV_PCAL_SEC2 | MAJOR alarm: High Voltage alarm for B_SYS_HV_ | 2016/11/10 14:32:22.376 | OK | NO_ALARM | MAJOR | HIGH_ALARM | HIGH |
| B_SYS_HV_ECAL_SEC2 | MAJOR alarm: High Voltage alarm for B_SYS_HV_ | 2016/11/10 14:22:00.791 | MAJOR | HIGH_ALARM | MAJOR | HIGH_ALARM | HIGH |
| B_SYS_HV_ECAL_SEC2 | MAJOR alarm: High Voltage alarm for B_SYS_HV_ | 2016/11/10 14:22:00.790 | MAJOR | HIGH_ALARM | MAJOR | HIGH_ALARM | HIGH |

| PV | Description | Alarm Time | Current Sev | Current Sta | Alarm Seve | Alarm Statt | Alarm Value |
|-------------------------|-------------|------------|-------------|-------------|------------|-------------|-------------|
| Acknowledged Alarms (0) | | | | | | | |

FIG. 3: The *Alarm Tree* portion of the alarm screen, showing an example of three outstanding alarms to be addressed. The first is no longer in an alarm state (denoted by the *OK* in the *Current Severity* column), and none of the three have been acknowledged (else they would have appeared instead in the lower *Acknowledged Alarms* section).

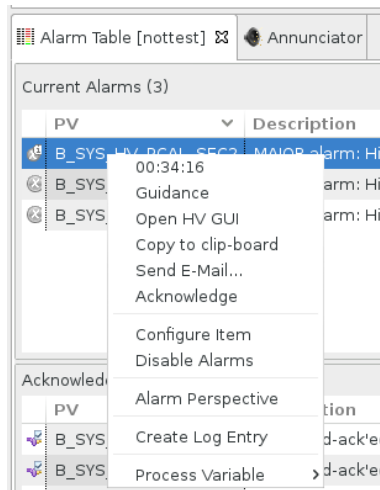


FIG. 4: An example dropdown menu accessible by right-clicking on an alarm in the *Alarm Table*. Important visible actions include a *Guidance* button, an *Open* screen action, and the *Acknowledge* action. **Note, the *Create Log Entry* item does not yet work** (see Section VI instead).

III. IOCs

EPICS input-output controllers (IOCs) are the backend responsible for the actual communication with the hardware devices in the hall. Figure 5 illustrates access to the IOC controls screens from the main CLAS12 menu, as well as the overview IOC heartbeat screen. The heartbeats should be flashing at 1 Hz for all IOCs, or else the IOC may be in need of reboot.



FIG. 5: Dropdown menu (left) from the *IOCs* button in the main CLAS12 controls menu showing links to the IOC health and heartbeat screens (right). The static pink “Disconnected” heartbeats here are IOCs that are intentionally offline at the time of this screenshot.

By clicking on the IOC in the heartbeat screen (or the IOC health screen in the main menu), controls to monitor and reboot the IOCs can be accessed, and an example is shown in Figure 6. Systems are in place to automatically start all necessary IOCs if for any reason they are not running (e.g. recovery from a power outage), however occasionally a manual reboot is required.

A. Motors

The beamline devices in Hall B include encoderless stepping motors. When their IOC is restarted, the actual motor stage position is unchanged (the motor does not move), but the software motor position is reset to zero. If the motor was at a non-zero position during IOC reboot, then a recalibration is required in order for the motor position in EPICS to reflect the actual motor position. This is generally the case for collimators and the beam stopper and viewer motors, because their normal position during running is non-zero. The harps are generally left at zero when not in use and thus do not require recalibration unless in active use during the IOC reboot. See

| IOC Name | Hostname | Up Time | Heartbeat | Expert | Soft Reboot | Last Reboot | Console | Hard Reboot |
|--------------------|-------------------|-------------------|-----------|--------|-------------|---------------------|---------|-------------|
| ioaccaenhv_HVECAL1 | clonioc2.jlab.org | 5 days, 03:44:43 | 445483 | | Reboot | 08/21/2017 11:23:10 | | Reboot |
| ioaccaenhv_HVECAL2 | clonioc2.jlab.org | 5 days, 02:31:53 | 441113 | | Reboot | 08/21/2017 12:36:00 | | Reboot |
| ioaccaenhv_HVECAL3 | clonioc2.jlab.org | 5 days, 02:31:53 | 441113 | | Reboot | 08/21/2017 12:36:00 | | Reboot |
| ioaccaenhv_HVECAL4 | clonioc2.jlab.org | 5 days, 02:31:53 | 441113 | | Reboot | 08/21/2017 12:36:00 | | Reboot |
| ioaccaenhv_HVECAL5 | clonioc2.jlab.org | 9 days, 04:50:17 | 795017 | | Reboot | 08/17/2017 10:17:36 | | Reboot |
| ioaccaenhv_HVECAL6 | clonioc2.jlab.org | 5 days, 02:31:53 | 441113 | | Reboot | 08/21/2017 12:36:00 | | Reboot |
| ioaccaenhv_HVFTOF1 | clonioc2.jlab.org | 31 days, 18:19:49 | 2744389 | | Reboot | 07/25/2017 20:48:03 | | Reboot |
| ioaccaenhv_HVFTOF2 | clonioc2.jlab.org | 31 days, 18:19:44 | 2744384 | | Reboot | 07/25/2017 20:48:08 | | Reboot |
| ioaccaenhv_HVFTOF3 | clonioc2.jlab.org | 9 days, 04:51:10 | 795070 | | Reboot | 08/17/2017 10:16:43 | | Reboot |
| ioaccaenhv_HVFTOF4 | clonioc2.jlab.org | 9 days, 04:51:05 | 795065 | | Reboot | 08/17/2017 10:16:48 | | Reboot |
| ioaccaenhv_HVFTOF5 | clonioc2.jlab.org | 11 days, 04:12:46 | 965566 | | Reboot | 08/15/2017 10:55:07 | | Reboot |
| ioaccaenhv_HVFTOF6 | clonioc2.jlab.org | 12 days, 01:01:12 | 1040472 | | Reboot | 08/14/2017 14:06:41 | | Reboot |
| ioaccaenhv_HVMVT | clonioc2.jlab.org | 7 days, 17:09:01 | 666541 | | Reboot | 08/18/2017 21:58:52 | | Reboot |
| ioaccaenhv_HVBLINE | clonioc2.jlab.org | 12 days, 03:28:44 | 1049323 | | Reboot | 08/14/2017 11:39:10 | | Reboot |
| ioaccaenhv_HVCTOF0 | clonioc2.jlab.org | 1 day, 01:28:14 | 91693 | | Reboot | 08/25/2017 13:39:40 | | Reboot |
| ioaccaenhv_HVFTAG | clonioc2.jlab.org | 27 days, 03:22:01 | 2344921 | | Reboot | 07/30/2017 11:45:52 | | Reboot |
| ioaccaenhv_HVBICH0 | clonioc2.jlab.org | 5 days, 03:16:58 | 443817 | | Reboot | 08/21/2017 11:50:55 | | Reboot |

FIG. 6: The primary IOC health screen, showing hostnames, uptimes, heartbeats, and buttons to restart each IOC. Note the tabs at the top to show different subsets of IOCs (corresponding to the same subsets in the heartbeats screen in Figure 5).

Table I for a list of motors and their corresponding IOC.

| classc1 | classc4 |
|---------------|--------------|
| Collimator | Beam Stopper |
| Harp 2C21 | Beam Viewer |
| Harp 2C24 | |
| Harp 2H01 | |
| Møller Target | |

TABLE I: Stepping motors on two VME IOCs in Hall B.

IV. High Voltage

The largest controls system in Hall B in terms of number of channels is high voltage (HV), with over 20 CAEN mainframes including SY527, SY1527, and SY4527 models. An overview screen of the status of all HV in Hall B is accessible from the HV button in the main CLAS12 menu as shown in Figure 7. Clicking on a detector's name in this overview screen will open a dropdown menu with options to turn its HV on and off or open its full controls screen (also accessible under each detector's button in the main menu).

Alarm conditions for HV, as displayed in the alarm handler, are explained in Table II. Possible hardware errors and their labels in tabular HV screens are explained in Table III. For the more expert operations of saving and restoring settings, see Appendix A.

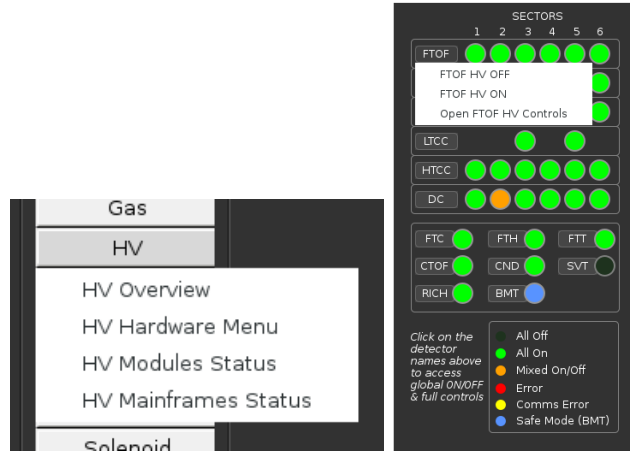


FIG. 7: Access to the HV overview screen from the main menu (left). Clicking on a detector's name in the overview screen (right) will open a dropdown menu including options to turn HV on and off for each detector.

| Status | Severity | Cause |
|--------|----------|--|
| HIHI | MAJOR | Hardware error (e.g. tripped, see Table III) |
| HIGH | MINOR | Measured voltage above setpoint |
| LOW | MINOR | Measured voltage below setpoint |
| LOLO | MAJOR | Hardware communications error |

TABLE II: High Voltage alarm conditions in Hall B, where status and severity are displayed in the alarm handler.

| Label | Bit | Explanation |
|----------|-----|-------------------|
| OFF | N/A | OFF |
| ON | 0 | ON |
| RUP | 1 | Ramping Up |
| RDN | 2 | Ramping Down |
| OVC | 3 | Over Current |
| OVV | 4 | Over Voltage |
| UVV | 5 | Under Voltage |
| ExTrip | 6 | External Trip |
| MAXV | 7 | Max Voltage |
| ExDis | 8 | External Disable |
| InTrip | 9 | Internal Trip |
| Calib | 10 | Calibration Error |
| ChUnplug | 11 | Unplugged |
| OVP | 13 | Over Power |
| PwFail | 14 | Power Failure |
| TempErr | 15 | Temperature Error |

TABLE III: CAEN High Voltage hardware statuses, with their “Label” as displayed in detailed tabular control screens. All but the first 4 rows are considered hardware errors for alarm purposes.

V. Strip Charts

There are two applications available for plotting time histories of slow controls variables: StripTool and MyaViewer. Both are available from the *Strip Charts* button at the bottom of the main CLAS12 controls menu as shown in Figure 8.

The suggested tool for online operations in Hall B is StripTool, which has no access to archived data but is very robust and stable. MyaViewer is necessary for expert studies and can access the Mya archive used to store previous years of Hall B controls data. In either case, configuration files are loadable from their user interfaces to view a predetermined set of variables, or else you can choose any process variable to plot.

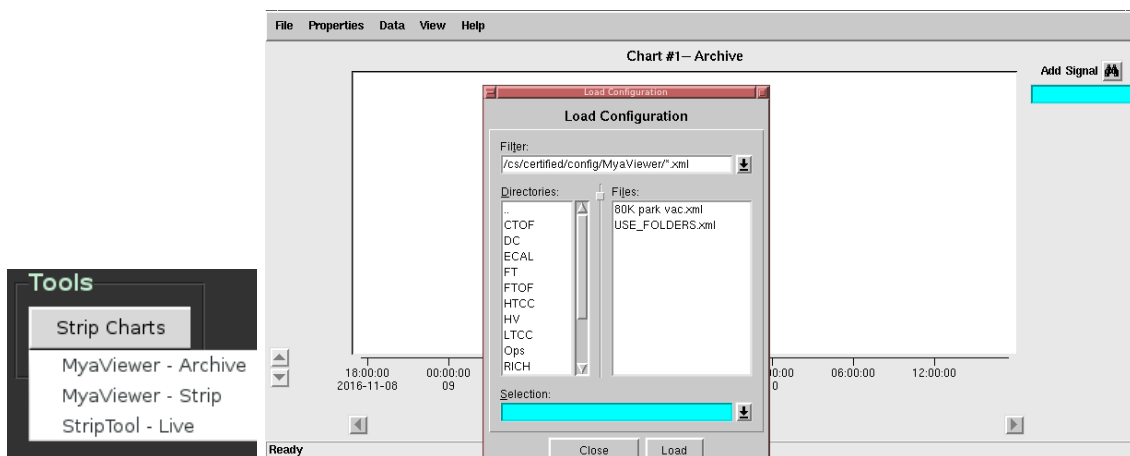


FIG. 8: Utilities for plotting time histories of slow controls variables are accessible from the *Tools* section of the CLAS12 main menu (left). An example of running MyaViewer and opening a preset configuration file via the *File* → *Load Config* menu is shown on right.

VI. Logbook Entries and Screenshots

We use the JLab logbook system, and the primary Hall B logbook is called HBLOG and accessible in a web browser at

<https://logbooks.jlab.org/book/HBLOG>

In Hall B there are two primary methods for adding content to the logbook:

1. Use the web browser interface after logging in with your personal CUE credentials. That is the normal method used for filling out the shift checklist, updating a shift summary log entry, following up with comments on previous log entries, or adding more complex log entries.

2. Use our Hall B GUI that facilitates taking screenshots and quickly sending them to the HBLOG logbook as `user=clasrun`. This is accessed via the “logbook entry” item from the desktop menu, or via the following script in a terminal:

```
logbookEntry.sh
```

This is also the preferred method for taking screenshots and will always save them in `$HOME/screenshots` with timestamped filenames. See Figure 9 for details.

Note, the integrated logbook entry feature in CS-Studio (accessible by right-clicking in any CS-Studio screen) is currently NOT supported.

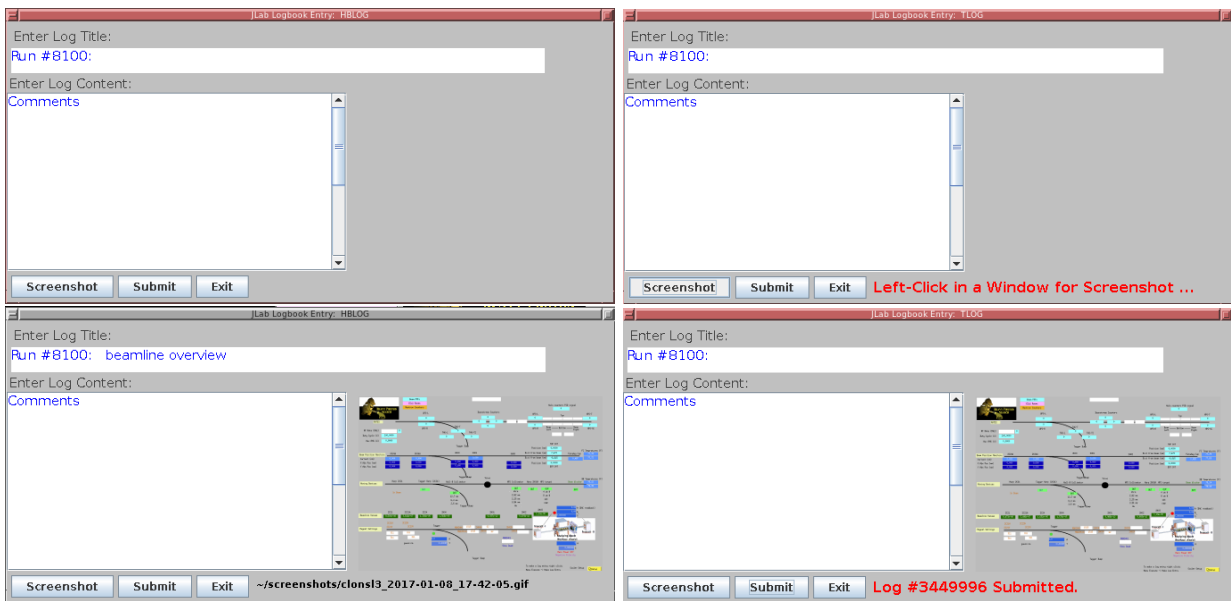


FIG. 9: Upon first opening the logbook/screenshot GUI (top left), only the log title has been automatically initialized (with the current run number). After clicking the “Screenshot” button (top right), it is waiting for you to left-click in the window you desire to capture (clicking the desktop instead of a window will capture the entire desktop). After taking a screenshot (bottom left), a snapshot of the image and its filename on disk are automatically displayed. Note that the “Screenshot” button can be used repeatedly to change the screenshot if you do not like the previous result, or just want to take more screenshots. The “Submit” button can be used to generate an entry in the HBLOG logbook, and after success the entry number will be displayed (bottom right).

VII. Paging System Experts

Paging on-call experts is available from the main CLAS12 controls menu via the *Page Experts* button at the very top of the screen (see Figure 1). This will open a

dropdown menu to choose the desired subsystem, and then open a new window in which to enter a message to be sent to the corresponding expert, as illustrated in Figure 10.

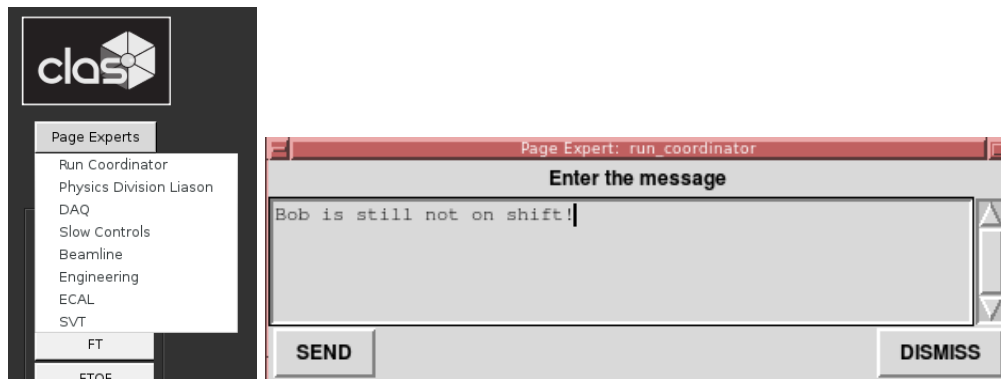


FIG. 10: The dropdown menu for choosing which expert to page (left) and the resulting dialog window in which to enter the message contents (right).

VIII. Slow Controls Contacts

The individuals to be contacted for Hall B slow controls are shown in Table IV. The first point of contact for shift operations is always the on-call controls expert, accessible from the paging system described in Section VII of this document and the phone number in the first row of Table IV. Additional contacts are listed in the table as a fallback.

| | | | |
|---------|-----------------|--------------|-------------------|
| On-Call | 757-748-6922 | | |
| | Nathan Baltzell | 757-259-5902 | baltzell@jlab.org |
| General | Ken Livingston | | kliv@jlab.org |
| | Wesley Moore | 757-259-6033 | wmoore@jlab.org |
| | Bryan McKinnon | | mckinnon@jlab.org |

TABLE IV: Hall B slow controls contacts.

IX. Remote Usage

There are separate server-grade machines for remote controls access, all with access to the same software and running the same operating system as the desktops in the counting house. For access outside the counting house, login to the server clonsl2. *In order to avoid heavily load on the machines used by counting house shift workers, it is important to not run on clonpc desktops remotely.* All controls computers are behind JLab's hallgw gateway and require 2-factor authentication for remote access.

X. Accelerator Screens

The accelerator's screens are accessed from the main CLAS12 menu via the *JMenu* button (see Figure 11). This uses the hbops account on h1b100, a machine owned and maintained by the accelerator group. If a prompt requests a username, password, or terminal type, just press *Enter*. The location of the button on the CLAS12 menu and the JMenu screen that should appear are shown in Figure 11.

Note it is best to only have one instance of JMenu running. Multiple instances have been known to result in frozen JMenus.

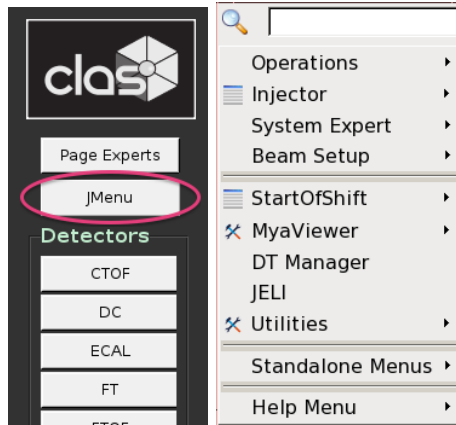


FIG. 11: The location of the button to access the accelerator screens from the CLAS12 controls menu (left) and the resulting accelerator JMenu main screen (right).

A. Tagger

To open the accelerator's controls for the Tagger magnet, from the main JMenu screen (Figure 11) navigate:

Operations → Magnets → Hall B Tagger

The tagger screen is shown in Figure 12.

B. FSD

To open the accelerator's main screen for the fast shutdown system:

Operations → FSD → FSD Overview (Multi-Tree)

From, there you can access the Hall B 2H001 FSD via:

2H001 → Hall B HPS Halo Counters (new) (Collimator) → User Screen

The 2H001 FSD screens are shown in Figure 13

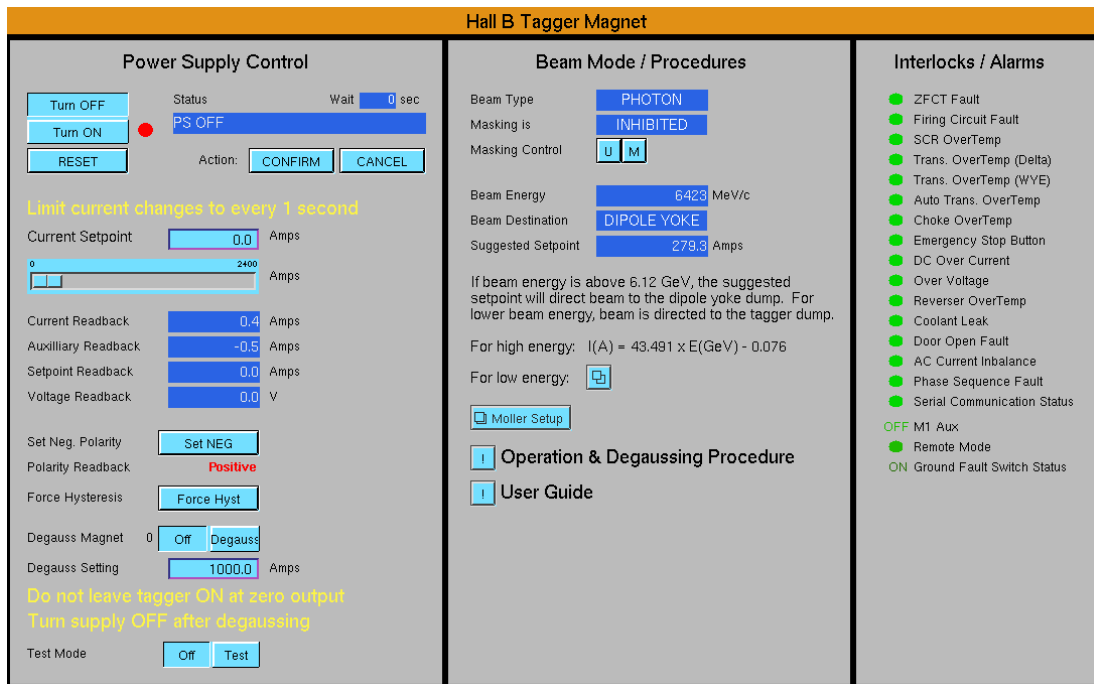


FIG. 12: The accelerator's Hall B Tagger magnet controls.

C. Beam Viewers

The accelerators cameras are accessible from *JMenu* via

Operation → *Viewers* → *Cross Point Switcher* → *Xpt Switcher*

which opens the screen in Figure 14. From there, the Hall B viewer is accessible via buttons:

→ (“Hall B Video - Live” button) ! → live BC4 (ffplay)

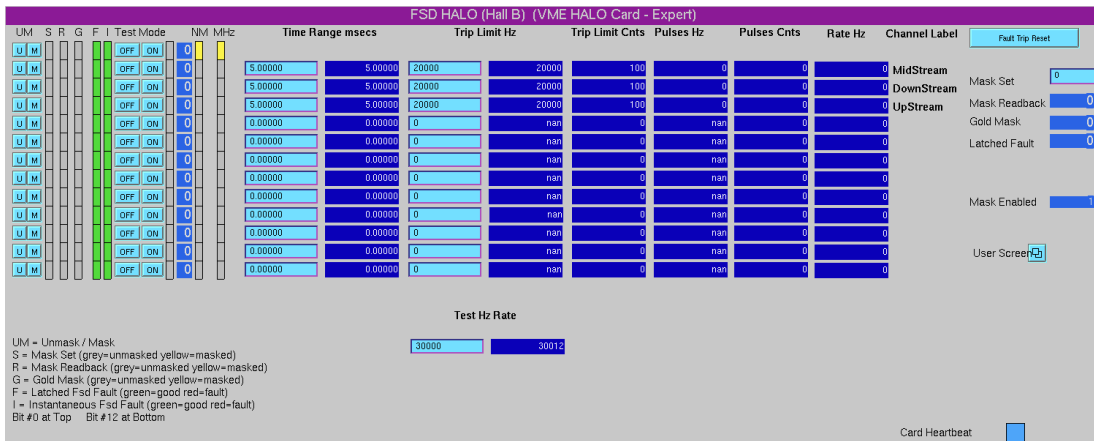
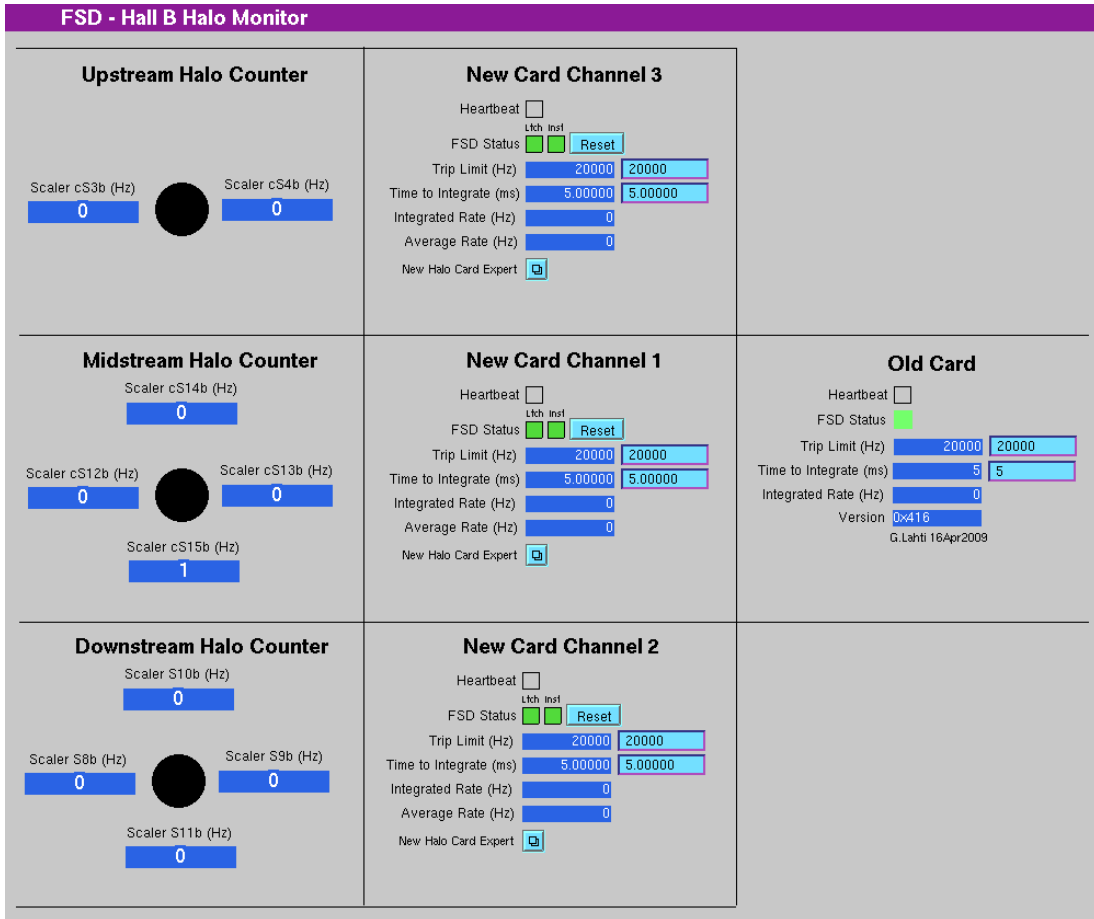


FIG. 13: The user (top) and expert (bottom) Hall B 2H001 FSD screens.

Crosspoint Video Control (Wall and Blue Cherry)

Inputs

1

2

Bluecherry
Username: alarms
Password : alarms1

If logging onto the client
for first time:

host: opsdvr
port: 7001

(Freeman 2016-01-26)

| Outputs | Off | Source | Live | Snap | Record |
|--------------|-----|---------------|----------------------------------|----------------------------------|----------------------------------|
| BC Channel 1 | OFF | Accel Viewers | <input type="button" value="!"/> | <input type="button" value="!"/> | <input type="button" value="!"/> |
| BC Channel 2 | OFF | Hall D Video | <input type="button" value="!"/> | <input type="button" value="!"/> | <input type="button" value="!"/> |
| BC Channel 3 | OFF | 1C12 SLM | <input type="button" value="!"/> | <input type="button" value="!"/> | <input type="button" value="!"/> |
| BC Channel 4 | OFF | Hall B Video | <input type="button" value="!"/> | <input type="button" value="!"/> | <input type="button" value="!"/> |

| | | |
|--------|-----|---------------|
| Wall 1 | OFF | Accel Viewers |
| Wall 2 | OFF | |
| Wall 3 | OFF | |
| Wall 4 | OFF | |
| Wall 5 | OFF | |
| Wall 6 | OFF | |
| Wall 7 | OFF | |
| Wall 8 | OFF | |

Client Controls (Bluecherry)

Web Interface (Bluecherry)

Related Screens

Other Related Scripts

Expert Help

FIG. 14: Access to the accelerator's live beam viewers. The button for the Hall B viewer is circled in red.

Appendices

A. Burt Save/Restore

High voltage settings are saved and restored using burt.

```
/usr/cls12/DATA/burt/
```

A graphical interface to save/restore is accessible from detector's own screens in CS-Studio, where an example for is shown in Figure 15. When saving a new file, this interface chooses filenames based on the current timestamp but allows for the user to modify the name before saving. Detector experts can also generate files in the proper format (see Figure 16) and place them in their detector's subdirectory, and then use the same interface to restore from them.

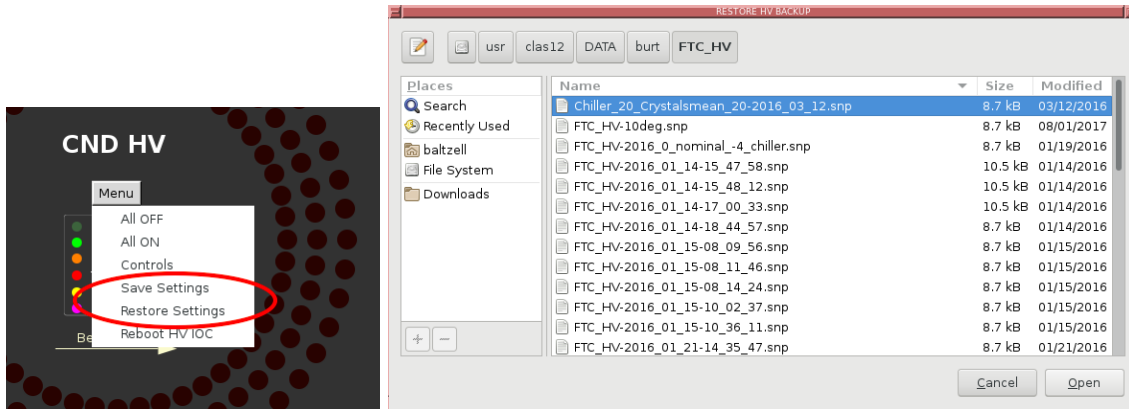


FIG. 15: Access to graphical interface for burt save/restore (left); this example is from the CND screen. Example of save/restore file list as presented for FTC (right).

```
--- Start BURT header
Time:      Sun Nov  5 08:33:40 2017
Login ID:  baltzell (Nathan Baltzell)
Eff  UID:  4865
Group ID:  146
Keywords:
Comments:  CND at 60 Volts.
Type:      Absolute
Directory  /home/baltzell
Req File:  /usr/clas12/release/1.3.0/epics/tools/burtreq/CND_HV.req
--- End BURT header
B_DET_CND_HV_Inner_Seg01_E1:vset 1 6.00000e+01
B_DET_CND_HV_Inner_Seg01_E2:vset 1 6.00000e+01
B_DET_CND_HV_Inner_Seg02_E1:vset 1 6.00000e+01
```

FIG. 16: Example of a burt snapshot header format.